

ADMINISTRATIVE LEADERSHIP IN THE PUBLIC SECTOR

Kuala Lumpur - Malaysia
25 - May 2026 - 29 - May 2026
\$5,800



GENTEX®
TRAINING CENTER



Introduction

Effective administrative leadership in the public sector plays a crucial role in shaping policies, improving governance, and ensuring efficiency in public services. Leaders in government and public organizations must possess strong management skills, strategic thinking, and the ability to navigate complex bureaucratic structures.

The Administrative Leadership in the Public Sector course, provided by Gentex Training Center, is designed to equip professionals with the necessary leadership skills to enhance public administration effectiveness. Over five days, participants will explore key leadership principles, decision-making strategies, and innovative approaches to managing public sector challenges. This course aims to foster high-performing leaders who can drive meaningful change and improve organizational outcomes.

Administrative Leadership in the Public Sector Course Objectives

- Understand the core principles of administrative leadership and public sector governance.
- Develop strategic decision-making skills to improve public service delivery.
- Enhance communication and interpersonal skills for effective team and stakeholder management.
- Explore innovative approaches to problem-solving in government institutions.
- Learn how to manage organizational change and drive policy implementation efficiently.
- Gain insights into ethical leadership and integrity in public administration.
- Strengthen crisis management and risk assessment capabilities.
- Apply best practices in performance management and public accountability.

Course Methodology

- Interactive lectures and discussions.

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- Case studies and real-world examples.
- Group exercises and role-playing scenarios.
- Hands-on problem-solving activities.
- Expert-led workshops and peer learning sessions.

Who Should Take This Course

- Government officials and policymakers.
- Public administration managers and supervisors.
- Department heads and team leaders in government agencies.
- Professionals in municipal and local government administration.
- Individuals aspiring to leadership roles in the public sector.

Administrative Leadership in the Public Sector Course Outline

Day 1: Foundations of Administrative Leadership

- Introduction to Public Sector Leadership
- Key Leadership Styles and Their Impact
- The Role of Ethics and Integrity in Government
- Strategic Thinking and Decision-Making in Public Administration
- Leadership Challenges in Bureaucratic Structures

Day 2: Effective Communication and Stakeholder Engagement



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- Communication Strategies for Public Leaders
- Negotiation and Conflict Resolution in Government
- Building Collaborative Relationships with Stakeholders
- The Role of Emotional Intelligence in Leadership
- Public Relations and Crisis Communication

Day 3: Strategic Policy Implementation and Change Management

- Understanding Policy Development and Implementation
- Leading Organizational Change in Public Institutions
- Risk Management in Public Sector Administration
- Case Studies: Successful Public Sector Transformations
- Performance Measurement and Accountability

Day 4: Innovation and Problem-Solving in Public Administration

- Encouraging Innovation in Government Organizations
- Decision-Making Frameworks for Complex Challenges
- Technology and Digital Transformation in Public Services
- Financial Management and Budgeting in Government
- Ethical Considerations in Policy-Making

Day 5: Leadership Excellence and Practical Applications



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- Leadership in Times of Crisis and Uncertainty
- Effective Team Building and Motivation Techniques
- Governance and Transparency in Public Sector Leadership
- Action Planning for Leadership Growth
- Course Wrap-Up and Practical Applications

Conclusion

By successfully completing the Administrative Leadership in the Public Sector course at Gentex Training Center, participants will gain valuable knowledge and leadership skills to enhance governance and public service delivery. This training equips professionals with strategic insights, problem-solving techniques, and ethical leadership principles to drive meaningful improvements in the public sector.

