

INTERNATIONAL DIPLOMATIC SECRETARY CERTIFICATION (IDSC)

Dubai - UAE

12 - Jul 2026 - 16 - Jul 2026

\$5,800



GENTEX[®]
TRAINING CENTER



Introduction

The field of international diplomacy requires skilled professionals who possess exceptional administrative, communication, and organizational capabilities. A diplomatic secretary plays a crucial role in supporting diplomatic missions, embassies, and international organizations. Understanding diplomatic protocols, managing sensitive information, and facilitating smooth communication are essential aspects of this profession. The International Diplomatic Secretary Certification (IDSC) is designed to provide participants with the necessary skills and knowledge to effectively fulfill these responsibilities. This five-day course, offered by Gentex Training Center, aims to enhance participants expertise in diplomatic correspondence, event coordination, cross-cultural communication, and official protocol management.

By participating in this course, attendees will gain insights into the essential functions of a diplomatic secretary, ensuring they are well-prepared to contribute to international diplomatic settings. Through a structured curriculum, participants will develop both theoretical understanding and practical skills required for success in this role.

International Diplomatic Secretary Certification (IDSC) Course Objectives

- Enhancing knowledge of diplomatic procedures, protocols, and etiquette.
- Developing strong communication and correspondence skills for diplomatic settings.
- Understanding the role and responsibilities of a diplomatic secretary in international organizations.
- Learning how to manage and organize high-level diplomatic meetings and events.
- Strengthening administrative and organizational skills for effective office management.
- Gaining insight into handling confidential documents and official communication securely.
- Improving cross-cultural awareness and professional behavior in an international setting.
- Mastering the use of technology and tools relevant to diplomatic administrative roles.

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- Strengthening time management and multitasking skills in fast-paced diplomatic environments.
- Practicing real-world scenarios to enhance problem-solving and decision-making abilities.

Course Methodology

The training follows a practical and interactive approach, incorporating case studies, role-playing exercises, real-world scenarios, and group discussions. Participants will engage in hands-on activities designed to reinforce learning, ensuring the direct application of knowledge in their professional roles. Experienced instructors will provide expert insights, enabling participants to gain a comprehensive understanding of the subject matter.

Who Should Take This Course

- Administrative professionals working in embassies, consulates, and international organizations.
- Individuals aspiring to become diplomatic secretaries or work in international affairs.
- Government employees involved in foreign relations and diplomatic communications.
- Executive assistants supporting diplomats and high-ranking officials.
- Professionals seeking to enhance their knowledge of international diplomatic protocols.

International Diplomatic Secretary Certification (IDSC) Course Outlines

Day 1: Introduction to Diplomatic Protocol and Communication

- Overview of international diplomacy and diplomatic missions



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- Understanding diplomatic protocol and etiquette
- Principles of diplomatic communication
- Effective verbal and written communication skills
- Handling official correspondence and reports

Day 2: Administrative and Organizational Responsibilities

- Role and functions of a diplomatic secretary
- Time management and multitasking in diplomatic settings
- Managing appointments, schedules, and diplomatic meetings
- Handling confidential documents and information security
- Event planning and protocol management

Day 3: Cross-Cultural Communication and Public Relations

- Understanding cultural diversity in diplomacy
- Effective cross-cultural communication techniques
- Managing diplomatic interactions with foreign dignitaries
- Public relations and professional behavior in diplomatic settings
- Conflict resolution and negotiation strategies

Day 4: Technology and Tools for Diplomatic Administration

- Utilizing technology in diplomatic secretarial work



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- Managing databases, archives, and document automation
- Digital correspondence and email etiquette in diplomatic settings
- Security measures for handling sensitive digital information
- Case studies on effective diplomatic administration

Day 5: Practical Application and Real-World Scenarios

- Role-playing exercises and real-world case studies
- Organizing and executing high-profile diplomatic events
- Mock diplomatic meetings and correspondence simulations
- Final assessment and feedback session
- Course review and key takeaways

Conclusion

By successfully completing the International Diplomatic Secretary Certification (IDSC) course at Gentex Training Center, participants will acquire comprehensive knowledge of diplomatic communication, protocol management, and administrative efficiency. This program empowers professionals to excel in diplomatic environments by enhancing their organizational, communication, and problem-solving skills. With hands-on practice and expert guidance, attendees will be well-prepared to support diplomatic missions and contribute to international relations effectively.

